

Payment authorisation with right to object

Swiss COR1 Direct Debit from PostFinance Ltd.

Details of the invoicing party / payee

Visana AG, Weltpoststrasse 19, 3000 Bern 16

Invoicing party's RS-PID: **411010000000610317**

Details of paying party (customer)

Visana insurance no. and/or OASI/AHV no.:

Surname, first name

Street / no.

Postcode, town/city

Email

Telephone

Payment from PostFinance account by Swiss COR1 Direct Debit

The customer hereby authorises PostFinance to debit amounts due to the invoicing party above from their account. This authorisation applies until further notice.

IBAN (PostFinance account)

If there are insufficient funds in the account to make the payment, PostFinance is entitled to check funds several times for the purpose of making the payment, but is under no obligation to debit the customer's account. PostFinance will notify the customer in the agreed form each time it debits their account (e.g. in their account statement). The amount debited will be returned to the customer if they lodge an objection with PostFinance in the customary form within 30 days of the date of notification. The customer agrees that the information contained in the digital payment authorisation may be stored abroad, if necessary.

The above invoicing party will send the completed and signed digital payment authorisation to the customer by post or email. Unless otherwise noted on this payment authorisation, the document will be sent in PDF format to the email address provided by the customer; no paper copy will be sent by post.

The customer acknowledges, in particular, the following risks associated with exchanging information via email:

- The information is transmitted unencrypted over an open network accessible to anyone and is generally visible. This means there is no confidentiality and it is possible to infer the existence of a banking relationship.
- Furthermore, information may, under certain circumstances, be transferred across borders without proper oversight.
- Information can be tampered with by unauthorised third parties. The integrity of the information therefore cannot be guaranteed.
- The sender's identity (email address) can be spoofed or otherwise manipulated.
- The exchange of information may be delayed or interrupted due to transmission errors, technical defects, interruptions, malfunctions, unlawful interference, network congestion, deliberate obstruction of electronic access by third parties or other shortcomings on the part of network operators.
- For example, emails may contain viruses that cause significant damage.

Place, date

Signature(s)*

Place, date

Signature(s)*

* Signature of the principal or authorised agent for the PostFinance account. Two signatures are required if joint signature rights apply.

Please send the form to:

Visana Services AG
Weltpoststrasse 19
3000 Bern 16

For more information:

Tel. 0848 848 899
visana.ch